

RMA Service Request

All service or return refund requests must include this form along with all original accessories. Please follow the instructions below to return your product for testing, repair, and possible replacement. All credit/refund requests should include a copy of the sales order or invoice. Failure to include this form could result in significant delay in processing.

Customer Information	n Product / Order Information
Name:	Support Ticket No:
Return Address:	RMA No:
	Serial No:
 placed on hold until this form i Refunds can only be issued for refer to our RMA guidelines he All international RMAs must mimport duties or brokerage feed Please follow the complete RM All returned products must be appropriate amount will be de 	or purchases made within 30 days. Products missing any accessories or original packaging will require a 20% restocking fee. Please ere: http://support.mvixusa.com/customer/portal/articles/1170638 nark the return package as "Defective product being returned for Warranty Service". Failure to do so will require the customer to pay es. MA procedure as explained here: http://support.mvixusa.com/customer/portal/articles/1170641 e in original, new condition and include all original packaging and parts. If an item is damaged or if there are missing parts, an educted from the refund amount. Shipping costs are never refunded. (s) and this completed RMA Service Request form to the address provided in the support ticket. To expedite your request, write the
	For Office Use Only
	Test Results / Comments

